



Product Catalogue

————— **2019**



We want to make a stand in the world of customer service through innovation.

Q-Better's focus is to create intuitive and powerful systems that help businesses and organizations to improve their service experience, mainly in the fields of queue management, digital signage and analytics.

We believe that well-organized services, informed customers and access to important business statistics are essential to keep an excellent level of service.

More on Q-Better

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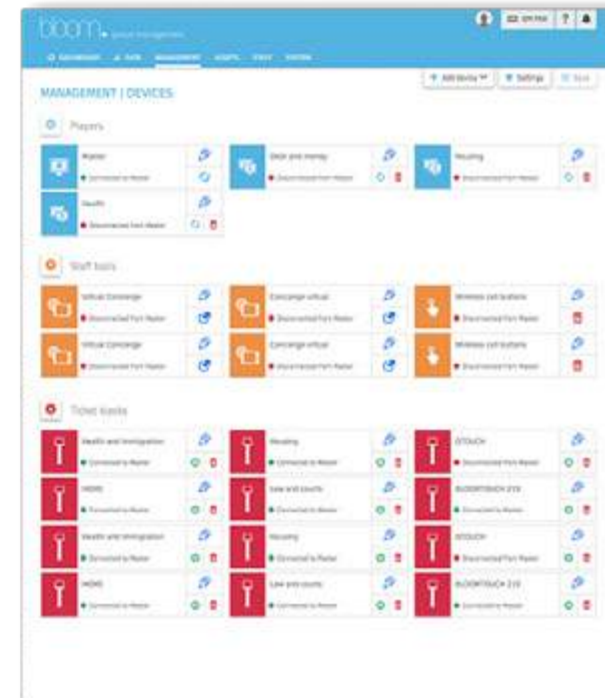
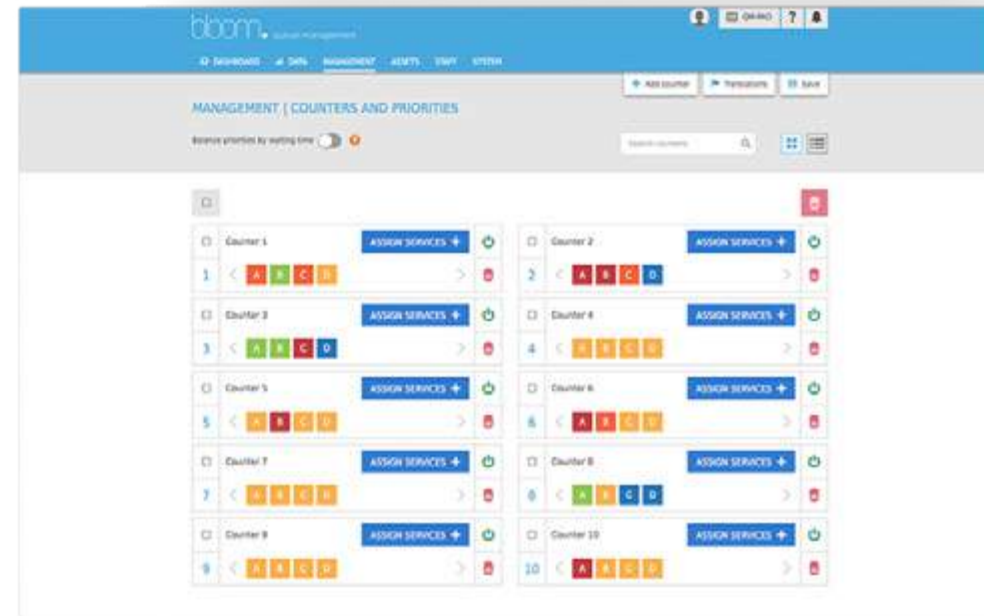
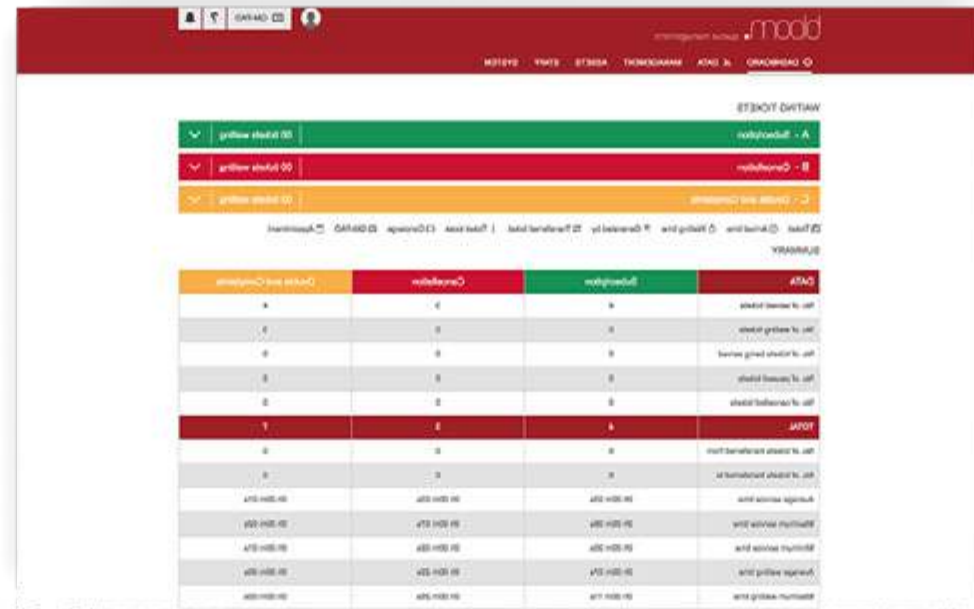
Headquarters

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1800-004 Lisboa, Portugal



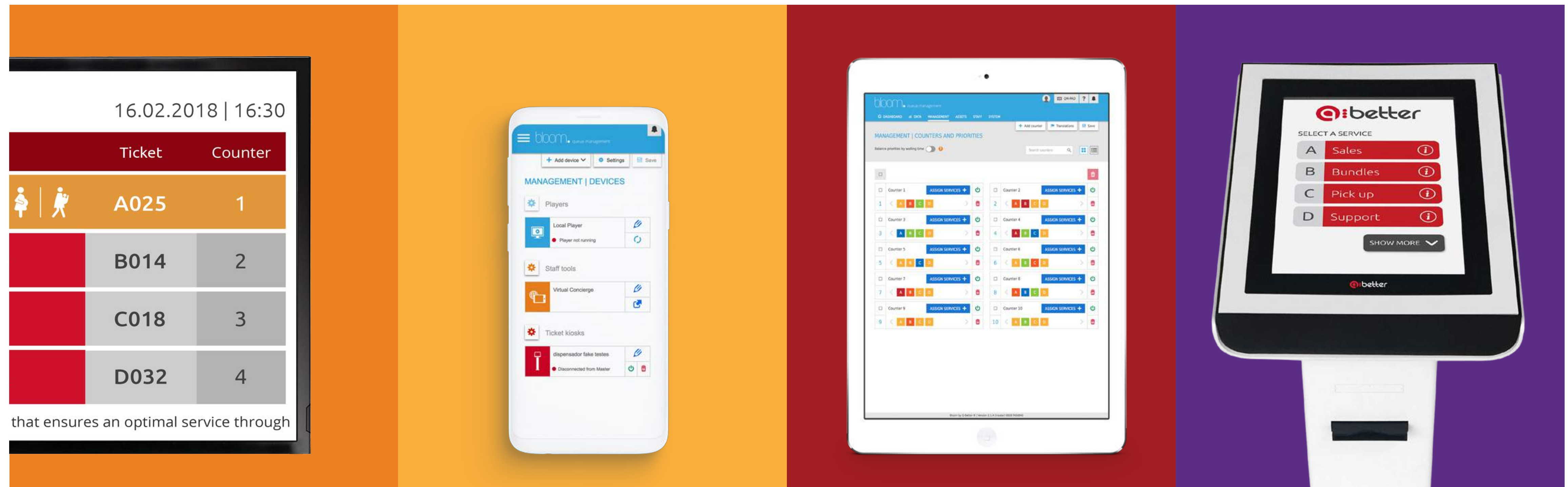


1
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bloom.

Bloom System

Bloom is a queue management system that provides the tools to design, manage and improve the service flow.

With outstanding design and effortless usability, Bloom is a plug and play solution that promptly organises the operations, enhancing the service experience of both visitor and staff.



that ensures an optimal service through

Bloom Master

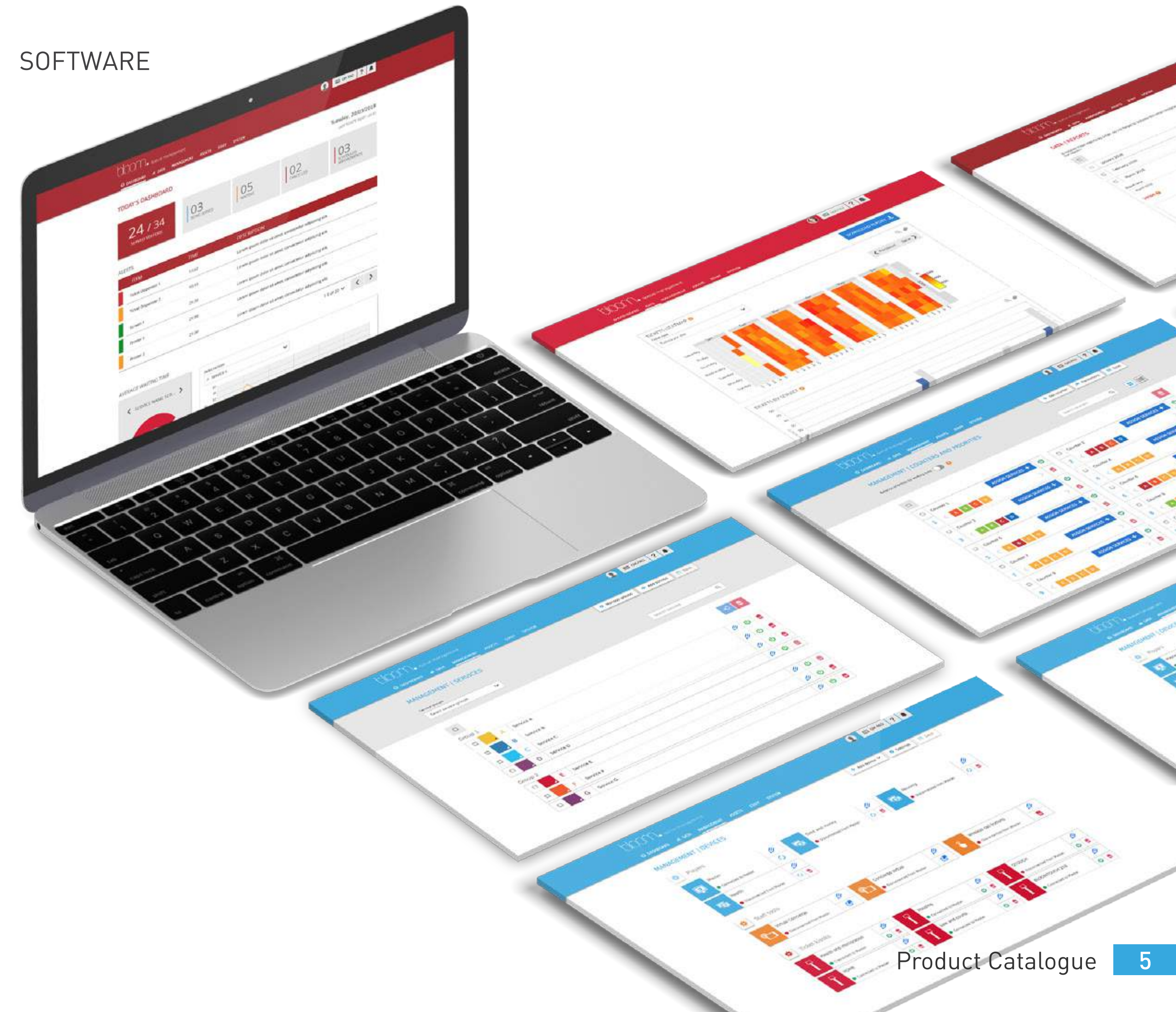
The local server of Bloom System, the Bloom Master is an all-in-one solution that unites the management of every device and enables the configuration of all system's features.

Includes QM-PAD, a web-application intended for tellers to call and manage tickets in the assigned queues.

HARDWARE



SOFTWARE



Bloom Master



Bloom Master Standard

Local server to manage up to 10 counters*.

Intel Nuc

REF: **Q-HPITL**

- CPU: i3 | RAM: 4GB | SSD: 120GB

Compact Box

REF: **Q-HPCB**

- CPU: X5-Z8300 | RAM: 2GB | eMMC: 32GB
- Recommended for smaller installations with few visitors per day



Bloom Master Prime

Local server to manage up to 20 counters*.

Intel Nuc

REF: **Q-HPITLP**

- CPU: i5 | RAM: 4GB | SSD: 120GB



Bloom Master Unlimited

Local server to manage up to 99 counters*.

Intel Nuc

REF: **Q-HPITLU**

- CPU: i5 | RAM: 4GB | SSD: 120GB

* Service station. The limit includes either active or inactive counters.

Bloom Slave

To manage the contents of additional displays, it is required a Bloom Slave for each additional display. It has the same configuration possibilities as the Bloom Master, allowing them to be used as waiting area displays or counter displays.



Intel Nuc

REF: **Q-HPITLS**

- CPU: i3 | RAM: 4GB | SSD: 80GB



Compact Box

REF: **Q-HPCBS**

- CPU: X5-Z8300 | RAM: 2GB | eMMC: 32GB



Bloom Extender

REF: **Q-EXTENDER**

Bloom Extender is a multifunction application for Android tablets, intended to display information and collect visitors feedback.



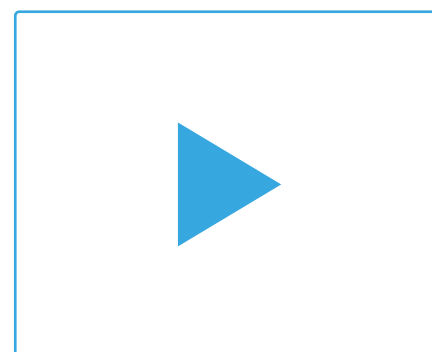
Bloom Extender

REF: **Q-EXTENDER**

Main features:



Last called ticket



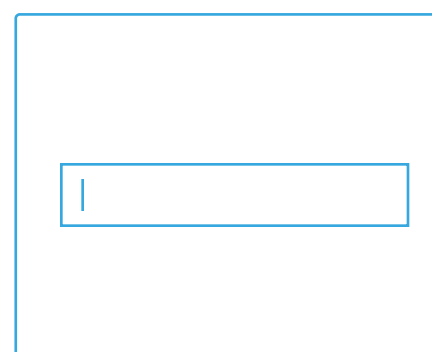
Multimedia contents



Satisfaction surveys



Quality ratings



Open questionnaires

Technical specifications:

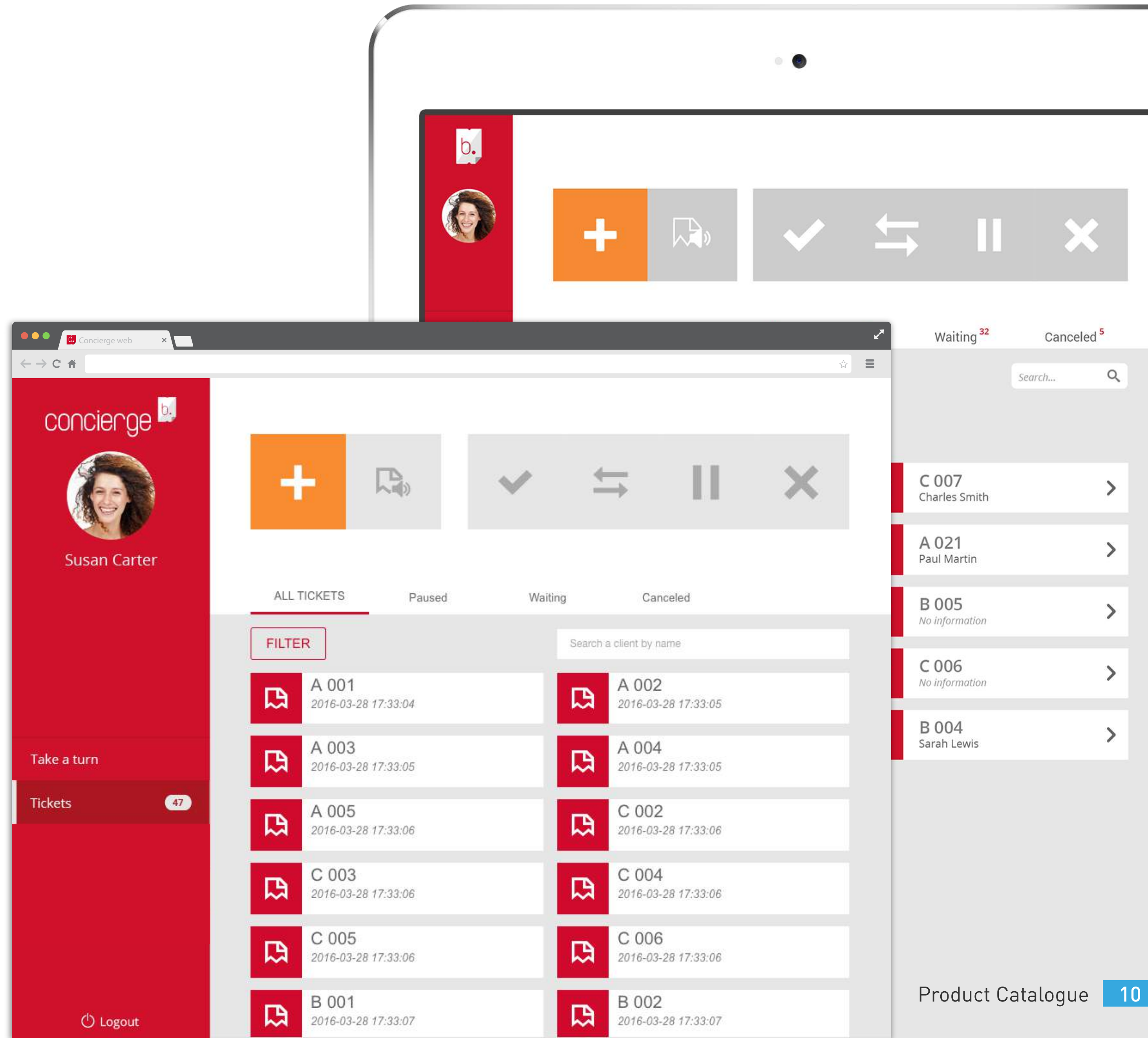
- Software solution (no tablet included)
- Compatible with Android from **version 4.4.2 to 8.1**



Bloom Concierge

REF: **Q-CONCIERGE**

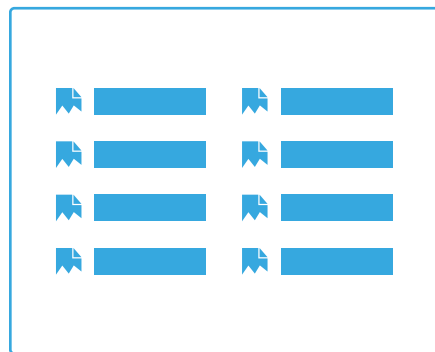
This application is a ticket management interface that can serve different scenarios, saving the visitors' time and optimizing the service performance on the busiest times of the day.



Bloom Concierge

REF: **Q-CONCIERGE**

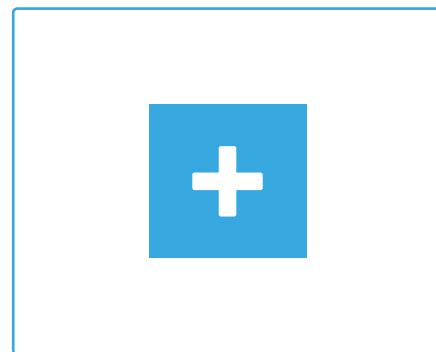
Main features:



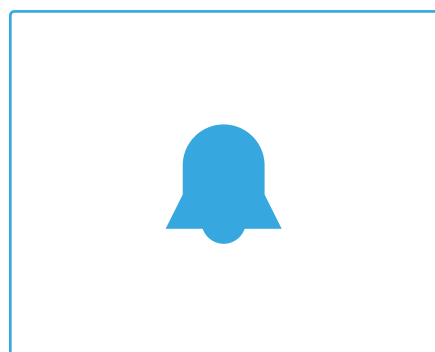
Access detailed queue information



Create new tickets



Call and manage tickets



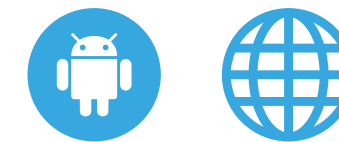
Smart notifications



Ticket associated forms

Technical specifications:

- Software solution (no tablet included)
- Compatible with Android from **version 4.4.2 to 8.1**



Bloom Tablet Kiosk

REF: **Q-TKTOUCH**

Bloom Tablet Kiosk is a simple and paperless solution for tickets generation. It is an interactive and adaptable Android application that conveniently suits the organisation's needs.



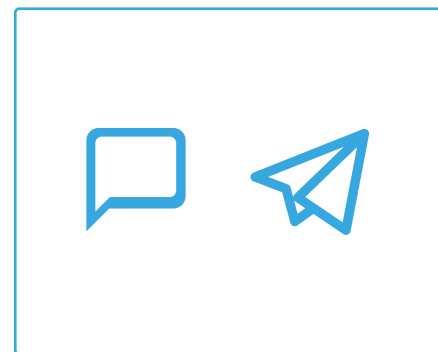
Bloom **Tablet Kiosk**

REF: **Q-TKTOUCH**

Main features:



Multi-language content display



Ticket details sent by SMS or email



Forms to gather visitor information

Technical specifications:

- Software solution (no tablet included)
- Compatible with Android from **version 4.4.2 to 8.1**



Ticket Dispensers

Ticket Dispensers are a simple self-service solution for visitors to enter the queuing process. There are several models available to suit different industries and organisation sizes.

All ticket dispensers are compatible with any thermal paper roll with a width of 57 mm, a diameter of 80 mm maximum, and a core of 11 mm.



CLASSIC 10"/15"



WALLMOUNT 15"



COMPACT 10"

Classic 10"/15"

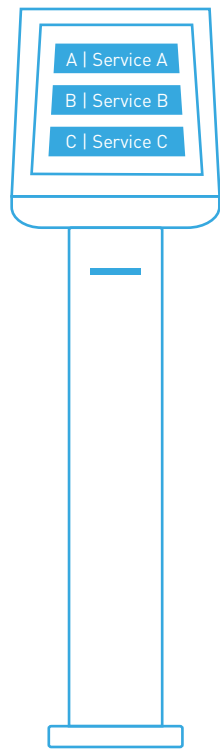
REF: **Q-DTT10W/B**

REF: **Q-DTT15W/B**

Classic solution with a **unique design**



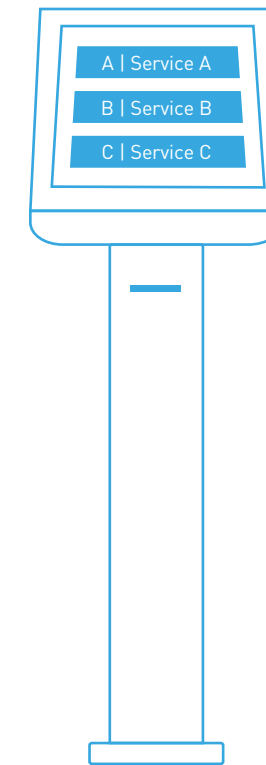
Classic 10"/15"



REF: **Q-DTT10W/B**

Technical specifications:

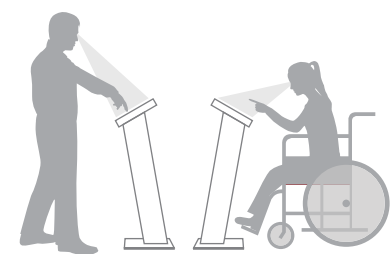
- Ticket Dispenser Classic 10"
- Dimensions: 26 x 31 x 111 cm
- Weight: 26 kg
- Resolution: 600 x 800 (SVGA)
- Connection: TCP/IP connection
- Structure: Steel enclosure with anti-corrosion cataphoresis treatment
- Colours: White (RAL 9010) or Black* (RAL 9005)



REF: **Q-DTT15W/B**

Technical specifications:

- Ticket Dispenser Classic 15"
- Dimensions: 31 x 40 x 114 cm
- Weight: 29 kg
- Resolution: 768 x 1024 (XGA)
- Connection: TCP/IP connection
- Structure: Steel enclosure with anti-corrosion cataphoresis treatment
- Colours: White (RAL 9010) or Black* (RAL 9005)



Adapted for users with reduced mobility

* For requests of more than 5 units of Q-DTT10B or Q-DTT15B, it might be applied a longer delivery time. Please consult our sales team about the availability of this product.

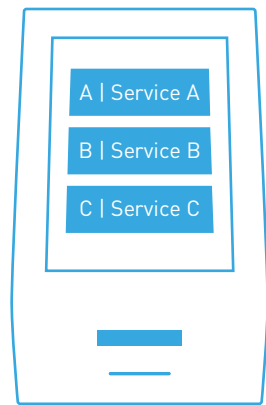
Compact 10"

REF: **Q-DTC10W**

Compact in size, unlimited applications



Compact 10"

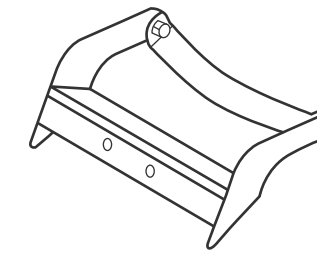


REF: **Q-DTC10W**

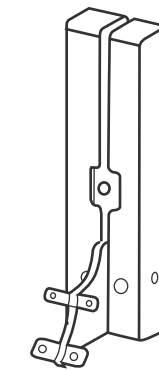
Technical specifications:

- Ticket Dispenser Compact 10"
- Dimensions: 22 x 17 x 40 cm
- Weight: 10 kg
- Resolution: 800 x 1280 (XGA)
- Connection: TCP/IP connection
- Structure: Steel enclosure with anti-corrosion cataphoresis treatment
- Colours: White (RAL 9010)

Supports

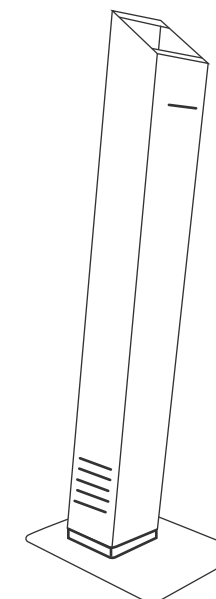


Desk stand (included)



Wall mount

REF: **Q-DTC10WM**



Floor stand

REF: **Q-DTC10FSW**

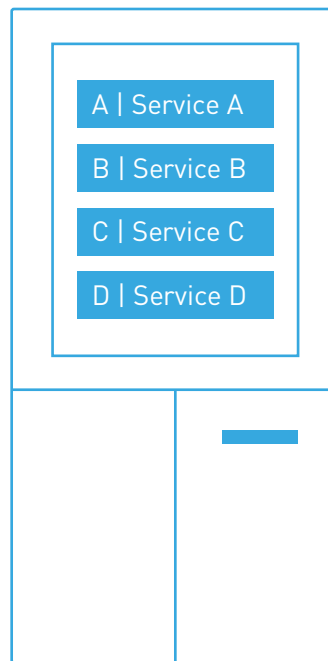
Wallmount 15"

REF: **Q-DTP15W/B**

Boldness to be seen



Wallmount 15"



REF: **Q-DTP15W/B***

Technical specifications:

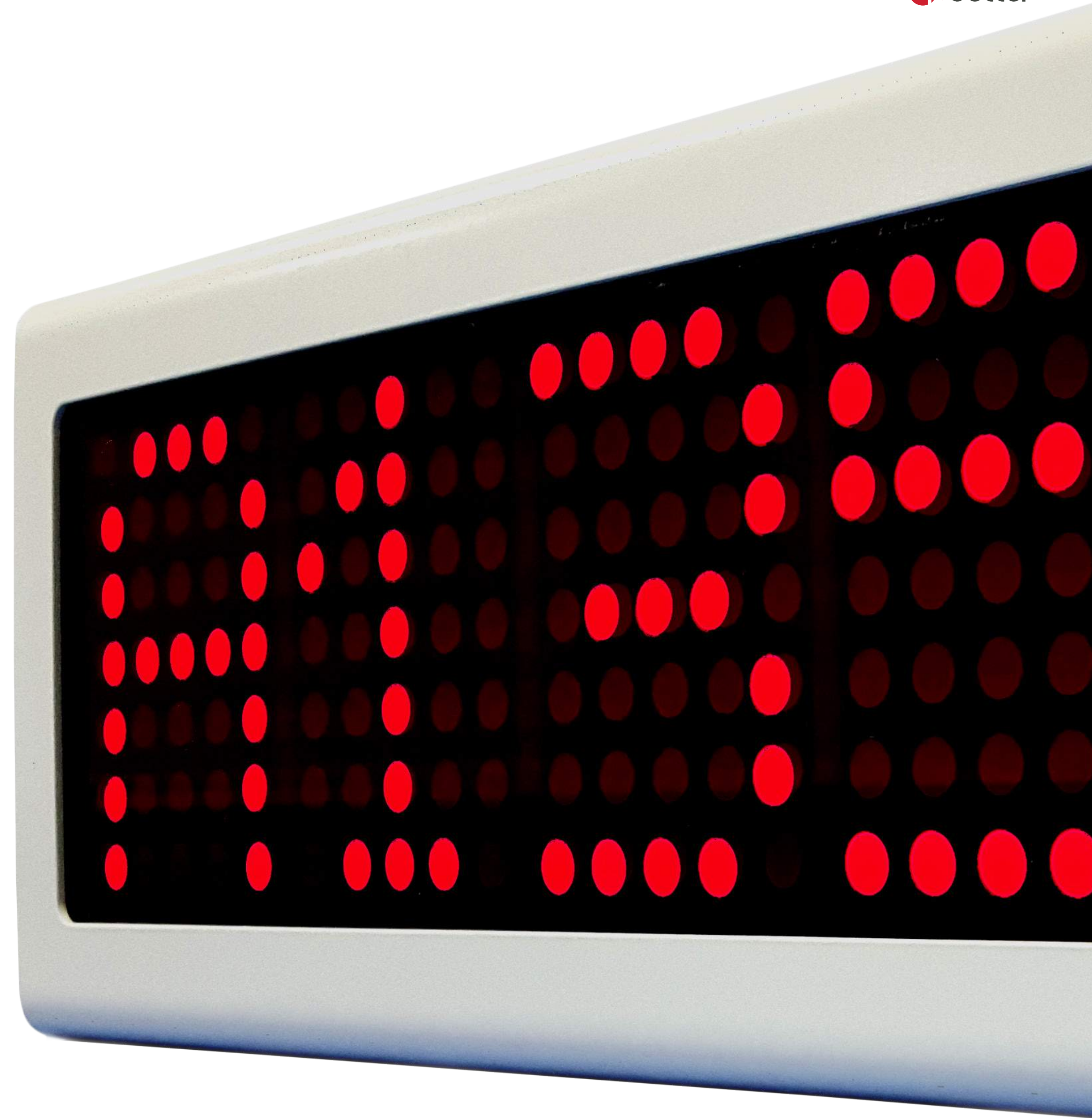
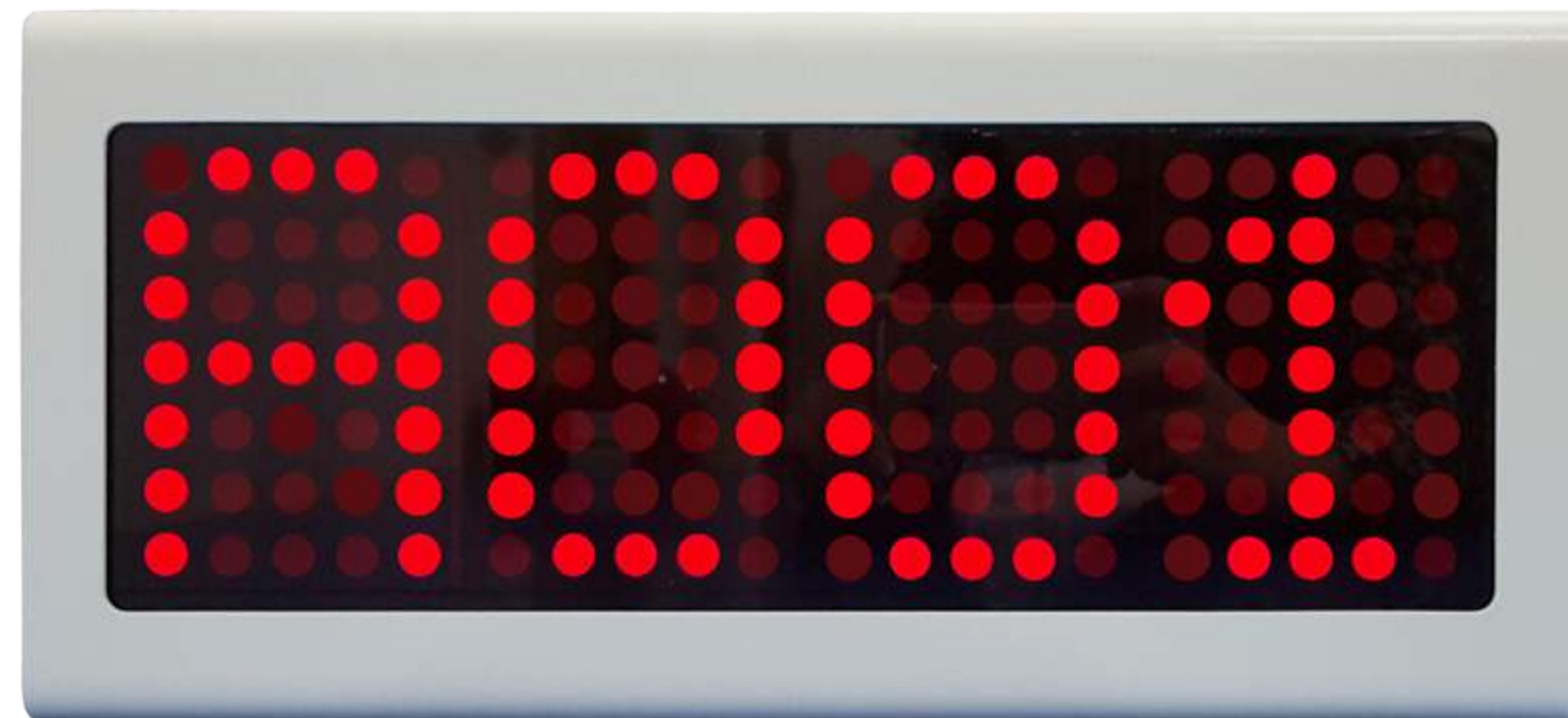
- Ticket Dispenser Wallmount 15"
- Dimensions: 36 x 14 x 74 cm
- Weight: 26 kg
- Resolution: 768 x 1024 (XGA)
- Connection: TCP/IP connection
- Structure: Steel enclosure with anti-corrosion cataphoresis treatment
- Colours: White (RAL 9010) or Black (RAL 9005)

* This model has a longer delivery time. Please consult our sales team about the availability of this product.

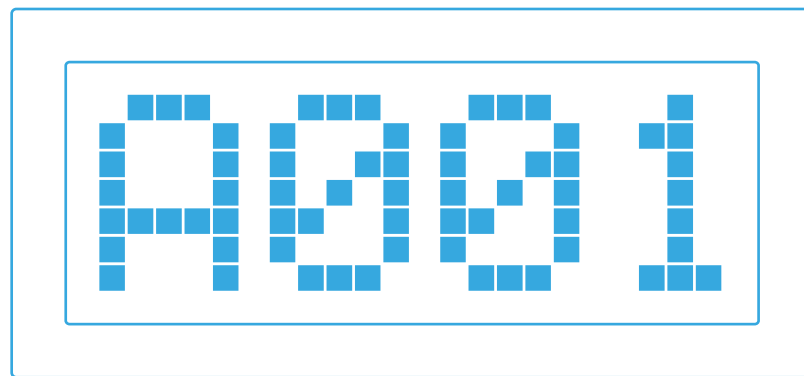
Led Displays

REF: **Q-LED-4-75-R**

The LED displays will highlight the last called ticket in the counter to which the customer must go to.



Led Displays



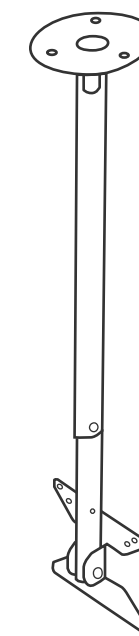
REF: **Q-LED-4-75-R**

Technical specifications:

- 4 digits
- 7 x 5 matrix
- PoE (Power over Ethernet) or power supply
- VESA mountable (75 mm)

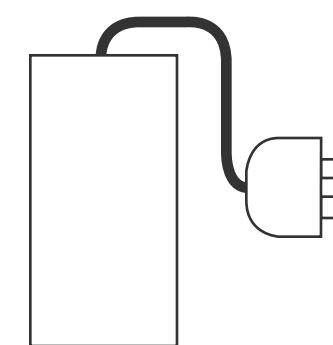
* For requests of more than 5 units, it might be applied a longer delivery time. Please consult our sales team about the availability of this product.

Components



Ceiling support

REF: **Q-CSVESA5**



Power supply

REF: **AU-VD-P12H**

- 230 VAC / 12 VDC, 1000mA

Android smart displays

Android professional tablets with WiFi and LAN connection.



REF: **SH8280WF**

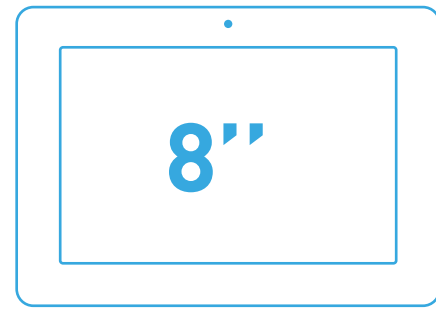


REF: **SH1012WF**



REF: **SH1561WF**

Android smart displays

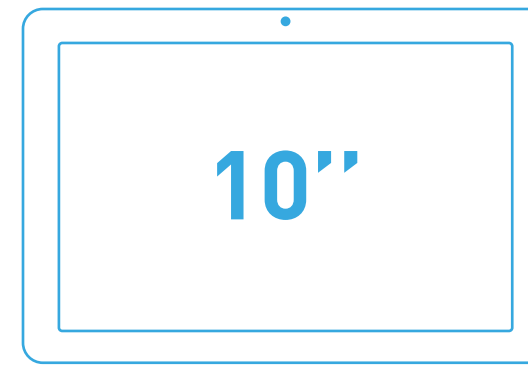


8'' Android smart display

REF: **SH8280WF**

Technical specifications:

- 8'' | 1280 x 800 px
- WiFi and LAN connection
- VESA mountable (75 mm)
- PoE (Power over Ethernet)



10'' Android smart display

REF: **SH1012WF**

Technical specifications:

- 10'' | 1280 x 800 px
- WiFi and LAN connection
- VESA mountable (75 mm)
- PoE (Power over Ethernet)

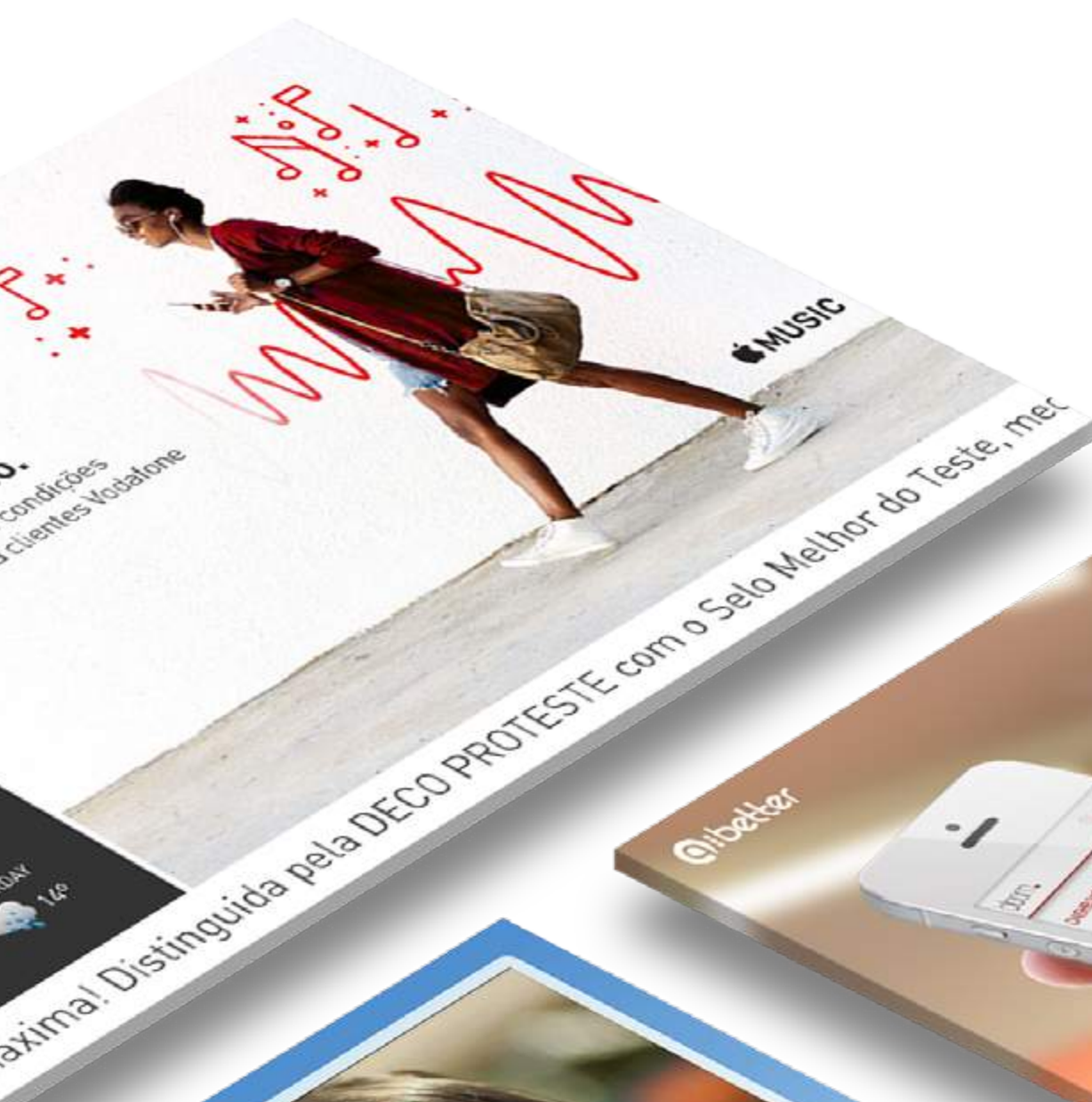


15.6'' Android smart display

REF: **SH1561WF**

Technical specifications:

- 15.6'' | 1920 x 1080 px
- WiFi and LAN connection
- VESA mountable (100 mm)



2

V4 Digital Signage

V4 Digital Signage

V4 is a simple and powerful digital signage software solution that allows the creation, scheduling and display of advertisement and information.

Supported content:

- | Text
- | Video
- | DVD
- | Webcam
- | Text and RSS feeds
- | Flash
- | Images
- | TV
- | CCTV
- | Tables
- | HTML
- | Widgets



V4 Digital Signage



Digital Signage Single

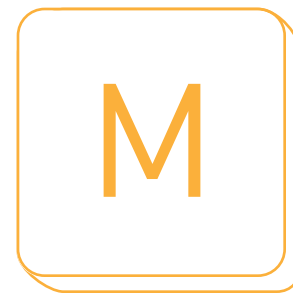
REF: **Q-DS**

Technical specifications:

- Windows-based software

Requirements:

- CPU: Intel Core I3 or AMD equivalent
- RAM: 3 GB
- GPU: Dedicated Graphics - Card
- OS: Microsoft Windows 7 or 8



Digital Signage Multiview

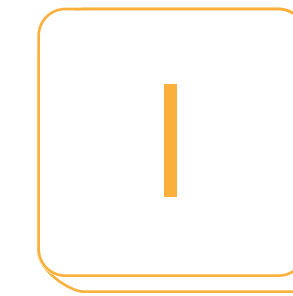
REF: **Q-DS MULTIVIEW**

Technical specifications:

- Windows-based software
- Runs up to 3 displays with different contents

Requirements:

- CPU: Intel Core I3 or AMD equivalent
- RAM: 3 GB
- GPU: Dedicated Graphics - Card
- PC with 3 VGA / HDMI / Video outputs
- OS: Microsoft Windows 7 or 8



Digital Signage Interactive

REF: **Q-DS INTERACTIVE**

Technical specifications:

- Windows-based software
- Includes interactive buttons

Requirements:

- CPU: Intel Core I3 or AMD equivalent
- RAM: 3 GB
- GPU: Dedicated Graphics - Card
- OS: Microsoft Windows 7 or 8

V4 Enterprise Server

The V4 Enterprise Server is a web server that allows to centrally manage a network of digital signage players.

The screenshot displays the 'ENTERPRISE WEB SERVER' interface. At the top, it shows the user 'Administrator' and the page title 'ENTERPRISE WEB SERVER'. A navigation bar includes icons for HOME, ASSIGNMENTS, SERVER, MODULES, and SYSTEM. The main content area is titled 'SINGLE PLAYER STATISTICS' and 'COMPARE PLAYERS'. A dropdown menu is set to 'QBETTER'. Under 'CHART TYPE', four options are shown: 'Averages by item' (bar chart), 'Averages over time' (line chart), 'Tickets by item' (bar chart), and 'Tickets over time' (line chart). A 'FILTER' section at the bottom includes 'DATE' (start and end date fields), 'COUNTERS' (dropdown set to 'All'), 'USERS' (dropdown set to 'All'), and 'GROUP BY'.

V4 Enterprise Server

25

To manage up to 25 remote Q-DS players

REF: **Q-ES25**

50

To manage up to 50 remote Q-DS players

REF: **Q-ES50**

100

To manage up to 100 remote Q-DS players

REF: **Q-ES100**

+10

To manage 10 additional Q-DS players

REF: **Q-PLA10**

Requirements:

- CPU: Intel Core i3 or AMD equivalent
- RAM: 2 GB
- HDD: 7200 RPM
- Graphic Card: Any
- OS: Linux or Windows 7

Products list

Bloom Master | Software and hardware kits

Q-HPCB	Bloom Master Linux Compact Box (up to 10 counters)
Q-HPITL	Bloom Master Linux Intel NUC (up to 10 counters)
Q-HPITLP	Bloom Master Prime Linux Intel NUC (up to 20 counters)
Q-HPITLU	Bloom Master Unlimited Linux Intel NUC

Bloom Slave | Software and hardware kits

Q-HPCBS	Bloom Slave Linux Compact Box
Q-HPITLS	Bloom Slave Linux Intel NUC

Bloom Applications

Q-EXTENDER	Bloom Extender application
Q-CONCIERGE	Bloom Concierge application
Q-TKTOUCH	Bloom Tablet Kiosk application

Ticket Dispensers

CLASSIC

Q-DTT10W	10" classic ticket dispenser (white)
Q-DTT10B	10" classic ticket dispenser (black)
Q-DTT15W	15" classic ticket dispenser (white)
Q-DTT15B	15" classic ticket dispenser (black)

COMPACT

Q-DTC10W	10" compact ticket dispenser (incl. desk stand)
Q-DTC10WM	Wall mount for Q-DTC10W
Q-DTC10FSW	Floor stand for Q-DTC10W

WALLMOUNT

Q-DTP15W	15" touchscreen wall mounted ticket dispenser (white)
Q-DTP15B	15" touchscreen wall mounted ticket dispenser (black)

Products list

Tablets

SH8280WF	8" Android smart display
SH1012WF	10" Android smart display
SH1561WF	15.6" Android smart display

LED Displays

Q-LED-4-75-R	LED display with 4 red digits, 7x5 matrix (PoE)
Q-CSVESA5	Ceiling support for LED display
AU-VD-P12H	Power supply for LED display

Digital Signage

Q-DS	V4 software for digital signage
Q-DS MULTIVIEW	V4 multiview software for digital signage
Q-DS INTERACTIVE	V4 interactive software for digital signage

Enterprise Server

Q-ES25	V4 Enterprise Server software to manage up to 25 players
Q-ES50	V4 Enterprise Server software to manage up to 50 players
Q-ES100	V4 Enterprise Server software to manage up to 100 players
Q-PLA10	Upgrade for Q-ESx: 10 additional players



www.q-better.com



linkedin.com/company/q-better



youtube.com/user/qbetter



facebook.com/qbetter